



## Jewel Complaints Form

### 1. Customer information *(filled in by the customer)*

Name and last name of the customer: .....

Address: .....

Telephone number: .....

E-mail: .....

### 2. Information about good under complaint *(filled in by the customer)*

Type/Model of the good: .....

Date of purchase: .....

### 3. The defect according to the customer and recommendation for correcting the issue

*(Filled in by customer and Grunenberg Diamonds, s.r.o.)*

Description of the defect: .....

.....

Requirement of the consumer: .....

Date the complaint was received and repair number: .....

### 4. Means of handling the complaint and other information

*(Filled in by Grunenberg Diamonds, s.r.o.)*

Means of handling the complaint: .....

State of the received good: .....

Sent on: .....

.....

Signature of the employee

Grunenberg Diamonds, s.r.o.